



GA - SEGONYANA LOCAL MUNICIPALITY

"Sustainable Development for the people of Ga-Segonyana"

PERFORMANCE AGREEMENT FOR SECTION 57 EMPLOYEES

MADE AND ENTERED INTO BY AND BETWEEN:

THE GA-SEGONYANA LOCAL MUNICIPALITY

AS PRESENTED BY:

THE MUNICIPAL MANAGER

MR M TSATSIMPE

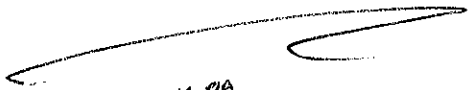
AND

THE ACTING DIRECTOR CORPORATE SERVICES

MRS T.H TEISE

FOR THE FINANCIAL YEAR

01 MAY 2026-31 JULY 2026


K.PA
TH L.P.M MK MC



GA - SEGONYANA LOCAL MUNICIPALITY

"Sustainable Development for the people of Ga-Segonyana"

AS PRESENTED BY

MR M TSATSIMPE

(In his capacity as the Municipal Manager of GA-SEGONYANA LOCAL MUNICIPALITY)

(The client for the purpose of this agreement)

AND

MRS T.H TEISE

Acting Director Corporate Services of GA-SEGONYANA LOCAL MUNICIPALITY

(The Employee for the purpose of this agreement)

TH L.J.M MK ^{E.P.A} M.C



GA - SEGONYANA LOCAL MUNICIPALITY

"Sustainable Development for the people of Ga-Segonyana"

ENTERED INTO BY AND BETWEEN:

GA-SEGONYANA LOCAL MUNICIPALITY herein represented by, **Martin Tsatsimpe** in his capacity as the **Municipal Manager** of GA-SEGONYANA LOCAL MUNICIPALITY (hereinafter referred to as the client)

AND

Tsalano Hellen Teise, in his capacity as the **Acting Director Corporate Services** an Employee of GA-SEGONYANA MUNICIPALITY (hereinafter referred to as the employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

The Client has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 ("the systems Act"). The Client and the Employee are hereinafter referred to as "the Parties".

Section 57(1) (b) of the Systems Act. Read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals. The parties wish to ensure that there is compliance with sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to –

- ✓ Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- ✓ Specify objectives and targets established for the Employee and to communicate to the Employee the Client's expectations of the Employee's performance expectations and accountabilities; Specify accountabilities as set out in the Performance Plan (Annexure B);
- ✓ Monitor and measure performance against set targeted outputs;
- ✓ Use the Performance Agreement and Performance Plan as the only basis for assessing whether the employee has met the performance expectation applicable to his;
- ✓ Appropriately reward the Employee in accordance with the client's performance management system in the event of outstanding performance: and
- ✓ Give effect to the client's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

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3. COMMENCEMENT AND DURATION

- 3.1 Notwithstanding the date of signature thereof. This agreement and the date of signature shall commence and shall in all respect be deemed to have commenced, with effect from **01 May 2026** and will remain in force until **31 July 2026** where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the Client's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters to (whether as a result of government or council decisions or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

4. PERFORMANCE OBJECTIVES

The performance objectives and targets that must be met by the Employees; and

- ✓ The time frames within which those performance objectives and targets must be met
- ✓ The performance objectives and targets reflected in Annexure B are set by the Client in consultation with the Employees and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan of the Client, and shall include key objectives; key performance indicators; target dates and weightings.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Municipality adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Client, management and municipal staff to perform to the standards required.
- 5.3. The Employer must consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

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6. PERFORMANCE MANAGEMENT

The Employee agrees to participate in the Performance Management System that the Client adopts.

- ✓ The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's) (Including special projects relevant to the employee's responsibilities) within the Local Government Framework.
- ✓ The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- ✓ The Employee must be assessed against both components, with a weighting of 8:20 allocated to KPA and the Core Managerial Competencies [CMCs] respectively.
- ✓ Each area of assessment will be weighted and will contribute a pro rata to the total score.
- ✓ KPA's covering the main areas of work will account 80% and CMC's will account for 20% of the final assessment.

The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure B) which are linked to the KPA's and will constitute 80% of the overall assessment result as per the weightings agreed to between the Client and Employee:

Key Performance Areas	Weighting
Institutional Transformation and Organizational Development	50%
Basic Service Delivery and Development	10%
Financial Management	10%
Local Economic Development	10%
Good Governance and Public Participation	20%
Total	100%

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The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed to between the Client and Employee:

CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES (CCR)		
Core Managerial and Occupational Competencies	√ (Indicate choice)	Weight
Core Managerial Competencies:		
Strategic Capability and Leadership		15%
Programme and Project Management		5%
Financial Management	Compulsory	5%
Change Management		5%
Knowledge Management		10%
Service Delivery Innovation		4%
Problem Solving and Analysis		5%
People Management and Empowerment	Compulsory	4%
Client Orientation and Customer Focus	Compulsory	5%
Communication		6%
Honesty and Integrity		6%
Core Occupational Competencies:		
Competence in Self-Management		4%
Interpretation of and implementation within the legislative and national policy frameworks		5%
Knowledge of developmental local government		5%
Knowledge of Performance Management and Reporting		
Knowledge of global and South African specific political, social and economic contexts		2%
Competence in policy conceptualisation, analysis and implementation		4%
Knowledge of more than one functional municipal field / discipline		
Skills in Mediation		2%
Skills in Governance		4%
Competence as required by other national line sector departments		2%
Exceptional and dynamic creativity to improve the functioning of the municipality		2%
Total percentage	-	100%

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7. EVALUATING PERFORMANCE

The performance Plan (Annexure B) to this Agreement sets out-

- ✓ The standards and procedures for evaluating the Employee's performance; and
- ✓ The intervals for the evaluation of the Employee's performance.

Despite the establishment of agreed intervals for evaluation, the client may in addition review the Employee's performance at any stage while the contract of employment remains in force.

- ✓ Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan.
- ✓ The actions agreed to and implementation must take place within set time frames.

The annual performance appraisal will involve:

- ✓ Assessment of the achievement of results as outlined in the performance plan (Annexure B):
- ✓ Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- ✓ An indicative rating on the five-point scale should be provided for each KPA.
- ✓ The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

8. ASSESSMENT OF THE CMCS

Each CMC should be assessed according to the extent to which the specified standards have been met. An indicative rating on the five-point scale should be provided for each CMC. The applicable assessment rating calculator must then be used to add the scores and calculate a final CMC score.

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9. OVERALL RATING

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal. The Assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieves all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

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For purposes of evaluating the annual performance of the municipal manager, an evaluation panel constituted of the following persons have been established as regulated by the PMS Framework–

- ✓ Executive Mayor or Mayor;
- ✓ Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- ✓ Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
- ✓ Mayor and/or municipal manager from another municipality.

Performance review of individual managers occurs on a quarterly basis during the periods in the table below.

First Quarter	During the first week of October.
Second Quarter	During the second week of February.
Third Quarter	During the first week of April.
Fourth Quarter and Annual Review	End of July.

- ✓ The Client shall keep a record of the mid-year review and annual assessment meetings.
- ✓ Performance feedback shall be based on the client’s assessment of the Employee’s performance.
- ✓ The Client will be entitled to review and make reasonable changes to the provisions of Annexure “B” from time to time for operational reasons.
- ✓ The Employee must be fully consulted before any such change is made.
- ✓ The Client may amend the provisions of Annexure B whenever the performance management system is adopted, implemented and/or amended as the case may be in that case the Employee will be fully consulted before any such changes is made.

10. OBLIGATION OF THE CLIENT

The Client shall –

- ✓ Create an enabling environment to facilitate effective performance by the employee;
- ✓ Provide access to skills development and capacity building opportunities;
- ✓ Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- ✓ On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
- ✓ Make available to the Employee such resources as the Employee may reasonably require from time to time assisting him/her to meet the performance objectives and targets established in terms of this Agreement.

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11. CONSULTATION

The Client agrees to consult the Employee timorously where the exercising of the powers will have amongst others –

- ✓ A direct effect on the performance of any of the Employee's functions;
- ✓ Commit the Employee to implement or to give effect to a decision made by the Client; and
- ✓ A substantial financial effect on the Client.
- ✓ The Client agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- ✓ The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

In the case of unacceptable performance, the Client shall -

- ✓ Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
- ✓ After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Client may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties, subject to the provisions of the Labour Relations Act, 1995 as amended.

13. DISPUTE RESOLUTION

13.1. Any dispute about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities methods of assessment and/or any other matter provide for, shall be meditated by –

- ✓ The MEC for Cooperative Governance and Traditional Affairs; or
- ✓ Any other person appointed by the MEC

13.2 In the event that the mediation process contemplated above fails, the parties concerned firstly to the jurisdiction of the Commission for Mediation and Arbitration (CMCMA) and if the CCMA is not able to adjudicate the dispute, a court of the Republic of South Africa with regard to any claims or dispute resulting or arising from this contract.

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14. GENERAL

The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Client.

Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

Thus, done and signed at **KURUMAN** on the Day of **04 May** 2026.

Acting Director Corporate Services

Municipal Manager

(1) Witness

(1) Witness

(2) Witness

(2) Witness

T.A. L.J.M. MK KPA M.C



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Annexure A: PERSONAL DEVELOPMENT PLAN

DEVELOPMENTAL REQUIREMENTS

The aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet objectives as set out in the Performance Management Agreement employees by legislation. Such career-path planning ensures competent employees for current and possible future positions. It is to identify, prioritise and implement training needs.

Legislative needs taken into account comes from the Municipal Systems Act Guidelines: Generic Senior Management Competency Framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments legislated competency requirements needs to be taken into consideration during the PDP Process

2025-2026 Personal Development Plan Acting Director Corporate Services						
Skills/Performance Gap	Outcome Expected	Suggested Training/ Development Activities	Suggested Mode of delivery	Suggested Timeframes	Work opportunity created to practice skill/ Development Area	Support Person
Continuous Development	CPD Continuous Professional Development	Attend CPD Accredited w/shops/conferences	Attendance	01 July 2025-30 June 2026	Ongoing	N/A

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Key Performance Area: Institutional Development and Organizational Development										Annual Budget (R)	Portfolio of Evidence	
Strategic Goals	Objectives	Key Performance Indicators	Baseline	Target output (Annual target)	Unit of Measurement	Reporting cycle	Quarterly Targets					
							1st Quarter	2nd Quarter	3rd Quarter			4th Quarter
Municipal Capacity and Infrastructure Development	To continuously ensure the municipality comply to legislation	KPI 1 Number of reports on Litigation cases attended by 30 June 2026.	4 Reports on Litigation cases attended to quarterly by 30 June 2025.	4 Reports on Litigation cases attended to quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	4 000 000,00	Summary reports
		KPI 2 Number of signed Contracts/Service Level Agreements (SLA) by 30 June 2026.	4 Contract/service level agreement signed quarterly by 30 June 2025.	4 Contract/service level agreement signed quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	Operational	Appointed services providers report and signed SLA's.
		KPI 3 Number of signed lease agreements by 30 June 2026.	58 Signed lease agreements by 30 June 2025.	58 Signed lease agreements by 30 June 2026.	Number	yearly	N/A	58	N/A	N/A	Operational	Signed lease agreements
		KPI 4 Number of By-laws public awareness campaigns conducted by 30 June 2026.	2 By-laws public awareness campaigns conducted biannually by 30 June 2025.	2 By-laws public awareness campaigns conducted biannually by 30 June 2026.	Number	Bi-annually	N/A	1	N/A	1	Operational	Advertisement/public notice and copies of by-laws
	To ensure that the socio- needs of employees are met	KPI 5 Number of Employee wellness campaigns conducted by 30 June 2026.	2 Employee wellness campaigns conducted biannually by 30 June 2025.	2 Employee wellness campaigns conducted biannually by 30 June 2026.	Number	Bi-annually	N/A	1	N/A	1	150 000	Notices, Invitations, programmed and attendance registers
Municipal Capacity and Infrastructure Development	Adherence to the Skills Development Act and related regulations at all times.	KPI 6 Employment equity reports submitted to the Department of labour by the 15th of January 2026.	Employment equity report submitted to the Department of labour by the 15th of January 2025.	Employment equity report submitted to the Department of labour by the 15th of January 2026.	Date	yearly	N/A	N/A	15-Jan	N/A	Operational	Employment Equity Report and acknowledgement letter from Department of Labour.
		KPI 7 Work skills plan developed and submitted to LGSETA by 30 April 2026.	Work skills plan developed and submitted to LGSETA by 30 April 2025.	Work skills plan developed and submitted to LGSETA by 30 April 2026.	Date	C	N/A	N/A	N/A	30-Apr-25	Operational	Work Skills Plan Report and acknowledgement letter from LGSETA
		KPI 8 Number of Employees trained by 30 June 2026.	50 employees trained by 30 June 2025.	50 employees trained by 30 June 2026.	Number	Annually	N/A	N/A	N/A	50	500 000	List of trainees, programme/agenda, attendance register, and training report/s.
Municipal Capacity and Infrastructure Development	To ensure labour peace and productivity by maintaining continuous engagements with staff or organised labour	KPI 9 Number of LLF meetings held quarterly by 30 June 2026.	4 LLF meetings held quarterly by 30 June 2025.	4 LLF meetings held quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	Operational	Agenda, minutes and attendance registers.
		KPI 10 Grievance cases attended to within 30 days by 30 June 2026.	Grievance cases attended to within 30 days by 30 June 2025.	Grievance cases attended to within 30 days by 30 June 2026.	Days	Bi-annually	N/A	30 days	N/A	30 days	Operational	Grievance forms, attendance registers.
		KPI 11 Disciplinary cases finalized within 90 days by 30 June 2026.	Disciplinary cases finalized within 90 days by 30 June 2025.	Disciplinary cases finalized within 90 days by 30 June 2026.	Days	Days	90 days	90 days	90 days	90 days	Operational	Disciplinary case report.

TJA L.J.M MK *[Signature]* M.C



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Key Performance Area: Institutional Development and Organizational Development										Annual Budget (R)	Portfolio of Evidence	
Strategic Goals	Objectives	Key Performance Indicators	Baseline	Target output (Annual target)	Unit of Measurement	Reporting cycle	Quarterly Targets					
							1st Quarter	2nd Quarter	3rd Quarter			4th Quarter
	To ensure that there is a healthy and safe workforce by implementing provisions of the Occupational Health and Safety Act	KPI 12 Number of Occupational Health & safety workshop conducted by 30 June 2026.	2 Occupational Health & safety workshop conducted biannually by 30 June 2025.	2 Occupational Health & safety workshop conducted biannually by 30 June 2026.	Number	Quarterly	N/A	1	N/A	1	Operational	Programmes and attendance registers.
Municipal Capacity and Infrastructure Development	Adherence to the skills development Act and related regulations at all times	KPI 13 Number of Section 54A Manager, Section 56 Manager, and Finance officials sent to training for minimum competency level by 30 June 2026.	Section 54A Manager, Section 56 Manager, and Finance officials(10 employees) sent to training for minimum competency level by 30 June 2025.	Section 54A Manager, Section 56 Manager, and Finance officials(10 employees) sent to training for minimum competency level by 30 June 2026.	Number	Yearly	N/A	N/A	N/A	10	Operational	Proof of enrolment.
Municipal Capacity and Infrastructure Development	Constantly support the flow of and access to information through providing information and communication (ICT) support to ICT infrastructure	KPI 14 ICT queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2026.	100% ICT queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2025.	100% ICT queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2026.	%	Quarterly	100%	100%	100%	100%	Operational	ICT queries/incident register and support tickets.
		KPI 15 ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2026.	100% of ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2025.	100% of ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2026.	%	Quarterly	100%	100%	100%	100%	Operational	ICT queries/incident register and Support tickets.

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Key Performance Area: Institutional Development and Organizational Development												
Strategic Goals	Objectives	Key Performance Indicators	Baseline	Target output (Annual target)	Unit of Measurement	Reporting cycle	Quarterly Targets				Annual Budget (R)	Portfolio of Evidence
							1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
Municipal Capacity and Infrastructure Development	Constantly support the flow of and access to information through providing information and communication (ICT) support to ICT Infrastructure	KPI 16 Number of Documents uploaded on the Municipal website by 30 June 2026.	20 Documents uploaded on the Municipal website by 30 June 2025	20 Documents uploaded on the Municipal website by 30 June 2026.	Number	Quarterly	5	5	5	5	Operational	Screenshots of uploads and support register
	To ensure that all municipal documentations are kept safe, can be retrieved timeously and that necessary confidentiality is protected	KPI 17 Number of Records storage inspections conducted by registry by 30 June 2026.	4 Reports on records storage inspections conducted quarterly by registry by 30 June 2025.	4 Reports on records storage inspections conducted quarterly by registry by 30 June 2026.	Number	Bi-annually		1		1	Operational	Inspection report.
		KPI 18 Number of monitoring report on records inspection conducted by 30 June 2026.	4 Monitoring reports on records inspections conducted quarterly by 30 June 2025	4 Monitoring reports on records inspections conducted quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	Operational	Follow up report.
		KPI 19 Number of records management workshops conducted by 30 June 2026.	2 Records management workshops conducted biannually by 30 June 2025.	2 Records management workshops conducted biannually by 30 June 2026.	Number	Bi-annually	N/A	1	N/A	1	Operational	Programme, notices and attendance registers.
Foster participative cohesion and collaboration	Dissemination of information to the community and stakeholders on daily issues that affect the community on the grounds and when needed	KPI 20 Number of Newsletters developed by 30 June 2026.	4 Newsletters developed quarterly by 30 June 2025.	4 Newsletters developed quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	109 524	Copy of Newsletter and distribution register

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Key Performance Area: Local Economic Development

Strategic Goals	Objectives	Key Performance Indicators	Baseline	Target output (Annual target)	Unit of Measurement	Reporting cycle	Quarterly Targets				Annual Budget (R)	Portfolio of Evidence
							1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
Create a conducive environment for prosperous investment	To continuously monitor compliance of businesses with Business Act, by-laws and policies	KPI 21 Number of Businesses inspections conducted for compliance by 30 June 2026.	160 Businesses inspections conducted quarterly for compliance by 30 June 2025.	160 Businesses inspections conducted quarterly for compliance by 30 June 2026.	Number	Quarterly	40	40	40	40	Operational	Inspection register & follow up report
	To continuously provide support to SMMEs by offering training and assistance in order for them to grow and be viable	KPI 22 Number of SMMEs empowerment sessions held by 30 June 2026.	4 SMMEs empowerment sessions held quarterly by 30 June 2025.	4 SMMEs empowerment sessions held quarterly by 30 June 2026.	Number	Quarterly	1	1	1	1	Operational	Invitation, programmes and attendance register
	To create greater awareness amongst community members, stakeholders about the importance of tourism and the promotion thereof on quarterly basis	KPI 23 Number of Tourism awareness campaigns conducted by 30 June 2026.	6 Tourism awareness campaigns conducted quarterly by 30 June 2025.	6 Tourism awareness campaigns conducted quarterly by 30 June 2026.	Number	Quarterly	N/A	2	2	2	Operational	Invitation, programmes and attendance register
Foster Participative Cohesion and Collaboration	To continuously engage and provide appropriate service provision to the youth, children, elderly, people living with disabilities, people living with HIV/AIDS and other communicable diseases.	KPI 24 Number of Mayor's special projects held by 30 June 2026.	6 Mayor's special projects held quarterly by 30 June 2025.	6 Mayor's special projects held quarterly by 30 June 2026.	Number	Quarterly	6	6	6	6	400 000	Programmers' attendance register.
	Continuously allow communities to make inputs on service delivery issues through ward committees	KPI 25 Number of Meetings held per ward committee by 30 June 2026.	15 Meetings held quarterly per ward committee by 30 June 2025	15 Meetings held quarterly per ward committee by 30 June 2026.	Number	Quarterly	15	15	15	15	Operational	Minutes and attendance register

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